



CAMBOURNE TOWN COUNCIL

District of South Cambridgeshire

The Annual Meeting of the Council was held at The Hub Community Centre, Cambourne on Tuesday 21st May 2019. Meeting commenced at 7:04pm.

Present:

Cllr J O'Dwyer (Chairman)	Cllr S Krintas
Cllr Mrs R Poulton (Vice Chairman)	Cllr D Maklin
Cllr Aftab Ahmed	Cllr J Patel
Cllr N Akhter	Cllr J Simpson
Cllr A Fisher	Cllr D Sharma
Cllr P Gavigan	Cllr E Spanner
Cllr P Hedges	Cllr G Thompson
Cllr T Hudson	
Cllr D Jones	

In attendance: John Vickery, Parish Clerk
Ellie Lydon, Office Administrator

1 members of the Public were in attendance for the meeting.

1. ELECTION OF CHAIRMAN OF THE COUNCIL

Cllr R Poulton proposed Cllr J O'Dwyer, this was seconded by Cllr J Patel. There being no other nominations.

It was:

RESOLVED that Cllr J O'Dwyer was unanimously elected as Cambourne Town Council Chairman for the ensuing municipal year and signed the Declaration of Acceptance of Office.

2. REMARKS FROM THE CHAIRMAN

The Chairman wished to thank the Council for re appointing him the position of Chairman.

3. ELECTION OF VICE CHAIRMAN OF THE COUNCIL

Cllr J Patel proposed Cllr Mrs R Poulton this was seconded by Cllr J O'Dwyer. There being no other nominations, she was duly elected as Cambourne Parish Council Vice-Chairman for the ensuing municipal year and signed the Declaration of Acceptance of Office.

4. APOLOGIES FOR ABSENCE

Apologies for absence were received from Cllr S Bhattacharya, Cllr K McIntyre and Cllr A Rana. Acceptable reasons for absence had been given.

Signed

Date 4th June 2019
1-32

It was:

RESOLVED that the apologies for absence from Cllr S Bhattacharya, Cllr K McIntyre and Cllr A Rana be received and approved.

5. MINUTES OF THE LAST MEETING

It was:

RESOLVED that the Minutes of the meeting held on Tuesday 2nd April 2019 (M190) was approved as a correct record and duly signed by the Chairman.

6. MEMBERS DECLARATION OF INTEREST OR REQUEST FOR DISPENSATION for items on the agenda.

No declarations were made.

7. POLICE MATTERS

The Town Clerk circulated a letter from T/Chief Inspector Nick Skipworth Neighbourhoods and Communities.

It was:

RESOLVED that the letter be received.

8. CLERKS UPDATE

The Town Clerk had circulated a report on his and the Community Development Officers activities since their last update and answered queries on his actions. (Report attached).

A question was raised about how long the road adoption on Greenhaze Lane will take. The Town Clerk will get in contact with the appropriate people to find out a time frame.

It was:

RESOLVED that the report be received.

Cllr Fisher joined the meeting 19:06

9. PARISH PLAN UPDATE

The Parish Plan has been updated with the progress of items within. The updated document has been put on the Website.

It was:

RESOLVED that the report be received.

10. REVIEW OF POLICIES

As agreed at the 19th March 2019 Finance and Policy Committee meeting all the documents listed have been updated to reflect the change of status from a Parish to a Town Council. The updated documents are available for inspection at the Town Office and will be updated on the policy page of the Town Website.

It was proposed that the terms of reference and delegated powers be amended so that the Leisure and Amenities Committee membership was reduced from 11

to 9 to reflect the membership of the other two committees and the quorum to be reduced to 3 from 4.

It was:

RESOLVED that the Leisure and Amenities Committee will be reduced from 11 to 9 and the quorum be reduced to 3 from 4.

11. APPOINTMENT OF STANDING COMMITTEES

11.1 Planning Committee (Chairman and Vice Chairman of the Council plus 7 members).

- See attached schedule of Committee Membership for 2019 - 2020

11.2 Planning Committee Election of Chairman for the ensuing year: -

- Cllr R Poulton proposed Cllr P Gavigan to be Chairman. This was seconded by Cllr J O'Dwyer. There being no other nominations.

It was:

RESOLVED that Cllr P Gavigan would be Chairman of the Planning Committee for the year 2019-2020.

11.3 Leisure & Amenities Committee (Chairman of the Council plus 7 members).

- See attached schedule of Committee Membership for 2019 – 2020

11.4 Leisure & Amenities Committee- Election of Chairman for the ensuing year

- Cllr A Fisher proposed Cllr G Thompson to be Chairman. This was seconded by Cllr J Patel. There being no other nominations.

It was:

RESOLVED that Cllr G Thompson would be Chairman of the Leisure and Amenities Committee for the year 2019-2020.

11.5 Finance & Policy Committee (Chairman and Vice Chairman of the Council, Chairman of the Planning and & Leisure & Amenities plus five other members).

- See attached schedule of Committee Membership for 2019 – 2020

11.6 Finance & Policy Committee (Confirm the Chairman of the Council is the Chairman of the ensuing year)

It was:

RESOLVED that in line with the Terms of Reference and Delegated Powers, Cllr J O'Dwyer be Chairman of the Finance and Policy Committee for the year 2019 – 2020.

Cllr Simpson joined the meeting 19.12

Vacancies on any committees will be considered at the next Council meeting so cllrs will have the opportunity to join then, subject to due process.

Signed

Date 4th June 2019
3-32

12. APPOINTMENT OF REPRESENTATIVES ON OUTSIDE BODIES

Cambourne Youth Partnership

The current representative is Cllr J Patel. Cllr D Maklin expressed an interest in joining the Cambourne Youth Partnership.

It was:

Resolved that Cllr J Patel and Cllr D Maklin would be representatives on the CYP.

Health Working Party

The following Councillors expressed interest in being part of the Health Working Party; Cllr J O'Dwyer, Cllr P Gavigan and Cllr P Hedges.

It was:

Resolved that the CPC Health Working Party Representatives be Cllr J O'Dwyer, Cllr P Gavigan and Cllr P Hedges.

(See attached schedule of Committee Membership for 2019 - 2020)

Cllr N Akhter joined the meeting 19.22

13. COUNTY COUNCIL MATTERS

A report has been received by County Councillor Mark Howell. (Report attached)

It was:

RESOLVED that County Council report be received.

14. DISTRICT COUNCIL MATTERS

Apologies for absence had been received from District Cllr Ruth Betson and Cllr Shrobona Bhattacharya but both have submitted reports. (Reports attached)

The Council considered that applications should be submitted under the Zero Carbon Communities grant scheme for the following items:

- Lower Cricket Pavilion double glazing
- Tree and hedge planting around Great Cambourne cricket outfield

A concern was raised over the content of the District Councillors Reports. It was suggested that the reports should include more on the development of Cambourne and the outcomes of their meeting/activities rather than the Councillors personal achievements. Councillors were requested to send in to the Town Clerk what they expected to see in the reports.

The Chairman suggested communicating with the District Councillors to advise what the Council expect to be on the agenda reports.

It was:

RESOLVED that report be received and necessary actions be taken.

15. CALENDAR OF MEETINGS

An updated Calendar of Meetings including the Councillor training dates was presented.

A question was raised over the date of the next Annual Council Meeting. The Town Clerk informed the Council the correct date should be the 19th May 2020 and it will be changed accordingly.

It was:

RESOLVED that Calendar of Meetings be approved and updated dates be put on the website.

16. PEDESTRIAN CROSSINGS

The Town Clerk presented a report. (Report Attached)

16.1 Swansley Lane/ School Lane Zebra Crossing.

The Town Clerk will be able to give an update on this when he has met with John O'Donnell of Cambridge County Council on 28th May 19.

16.2 Eastgate/ Lancaster Gate Zebra Crossing

Following the approval under the local highway improvement scheme we have been contacted by the project engineer from Cambridge County Council to meet and discuss the scheme and go over the preliminary design and programming of the works. Once this meeting has been held, we will have a better idea of the delivery of the scheme.

It was:

RESOLVED that the report be received.

17. 20MPH SPEED LIMITS

The Town Clerk presented a report. (Report Attached)

A question was raised over the length of work. The Town Clerk reported the would take around 16 hours and he will keep councillors informed of the date.

It was:

RESOLVED that report be received.

18. TRAFFIC MATTERS & ROAD SAFETY

The Town Clerk presented a report. (Report Attached)

18.2 Remedial Works to Spine Roads

A concern was raised over the flooding at The Morrisons Roundabout. Multiple concerns have been raised to developers over the flooding at the Roundabout however no action has been taken.

A concern was also raised over A14 construction vehicles inappropriate parking. The Town Clerk has contacted the A14 management team and informed them that their construction vehicles have been parking inappropriately in Cambourne and they are looking in to the matter.

It was:
RESOLVED that the report be received.

19. CORRESPONDENCE

The following correspondence was brought to the Town Council's attention:

Correspondence received from Cllr J Patel regarding his complaint about Dental Provision in Cambourne.

Cllr J Patel is waiting for a report to come back at end of June. Once it is received he should know more information.

It was suggest that the July Agenda will include health care and dental care items.

It was:
RESOLVED that the correspondence be received.

20. COMMITTEE REPORTS

Reports were received on the following: -

20.1 Planning Committee held on 2nd April 2019 (PLN M302), 23rd April 2019 (PLN M303) and 7th May 2019 (PLN M304)

It was:
RESOLVED that the reports be received.

20.2 Leisure & Amenities Committee held on 23rd April 2019 (LA M80).

It was:
RESOLVED that the report be received.

21. DATE OF NEXT MEETING – 4th June 2019

The meeting closed at 7.48

CAMBOURNE TOWN COUNCIL
District of South Cambridgeshire

Clerks Report
Council Meeting 21st May 2019

Clerks Report since 2nd April 2019

1. Correspondence with Ian Trafford of Cambridgeshire County Council regarding works to the Blue School and its transfer. Ian has taken a lead at the County to try and get this resolved. A report was considered at the Operational Assets Board on Thursday 9th May which made recommendations. This has to go to a second group to sign off the financial implications of this decision. Ian has been advised that this meeting takes place in the next fortnight, so he hopes to have final confirmation then.
2. West Cambourne meetings with Andrew Wright and Victoria Southern regarding progress on the applications:
3. Walk around Cambourne representatives of Countryside Properties to show how the Town Council maintains the open space and facilities and how we have enhanced them by working with MA and the District Council
4. Meeting with the 10k Committee and the Community Development Officer to finalise details for the 10k, then supporting the event with the Community Development officer and Ground Staff.
5. Meeting with the Community Development Officer and Head Groundsman to progress the Fete for this year.
6. Meetings with Mark Lawson regarding adoption of LAP's and POS's off Gladiator Road.
7. Meeting with Mark Lawson regarding the completion of Trinity Fields (Land between the show houses and the Vine School).
8. Assisted the Community development officer with the Food Market and 3G opening.
9. Meeting with Nigel Taylor and a further meeting with Nigel Taylor, Jeyur Patel and Neil Thompson over the production of a business plan for the Cambourne Youth Building.
10. Meetings with Andrew Cole and Vine Technical regarding remedial work and the adoption of various parcels of open spaces.

11. Liaising with The Community Development Officer on the Community Action Day and Sport Festival.

Community Development Officer report since 2nd April 2019

Jessica Lydon has been focusing on a number of events, including:

- Cambourne Food Market was held on Bank Holiday Monday 6th May 2019. Despite being the coldest event, it was the biggest turn out so far to the food market. The next food market will be Bank Holiday Monday 26th August.
- The 3G Official Opening Ceremony was held on Saturday 11th May 2019 alongside the Cambourne United FC tournament. Cllr Ruth Poulton attended to cut the ribbon and gave a speech.
- The Cambourne Community Clean-Up event was held on Saturday 18th May 2019. The day consisted of skips for recyclable materials, a Give It or Take It stall for good condition items, and community litter pick around the town and a clothes swap. Thank you to residents who donated items towards the event.
- The Community Development Officer is currently organising Cambourne Inflatable Family Fun Run with the support of Everyone Active and Cambourne Youth Partnership. The event will be held on Saturday 20th July. Unfortunately, there was not enough interest to hold the Sports Festival alongside the event. There will be a 1k, 3k and 5k for participants to sign up for. Runners will receive a t-shirt and medal for participating.
- The Community Development Officer and Cllr Greg Thompson are looking in to organising a Repair Café in Cambourne. They are currently recruiting for volunteers with the following skills: electrician, bike repairs, sewing, mechanics, and other repair skills. Once volunteers for repairs have been recruited, they will look into organising the first event.
- Working with Cambourne Youth Partnership, Romsey Mill and Barons BMW, the Community Development Officer is also involved in the organisation of a Soapbox/Go-Kart project for the youth groups in Cambourne. The committee is currently sourcing bikes for groups that will be then created into a working Go-Kart type vehicle, which will be then raced at the event on Sunday 13th October at Cambourne Business Park around a track. This project is a great way to keep young people in Cambourne engaged over the Summer and working as in a team.
- Work is under way for the Cambourne Community Fete which will be held on Saturday 14th September 2019. Stall bookings are now being accepted. Booking forms can be requested through the Community Development Officer.

Councillors are encouraged to try and attend the events to show their support.

It is
Recommended that the reports be received.

Signed

Date 4th June 2019
8-32

CAMBOURNE TOWN COUNCIL
District of South Cambridgeshire

Finance and Policy Committee Meeting 21st May 2019

Review of Policies

The Parish Council has a number of policies which are regularly reviewed many are produced by NALC and SLCC jointly and independently these have been drafted to meet the legislation covering Local Government. The primary three are:

- Standing Orders.
- Financial Regulations.
- Terms of Reference and Delegated Powers

Cambourne Town Council have the following additional policies or documents:

Mission Statement
Standing Orders Addendum A Code of conduct for Members Addendum B Public Speaking at Parish Council Meetings Councillor and Employee Behaviour
Terms of Reference and Delegated Powers Committee Structure Membership of Committees Staffing Structure
Financial Regulations
Chairmanship Guidelines Procedures for the Presentation and Adoption of Minutes of Council Committees Process of Motions, Amendments and Substantive Motions Public Notice – Filming at Meetings
The Model Code of Conduct for Parish and Town Councils Register of Members Interests Form & Guidance Notes Application for a Dispensation Form Dispensations Procedure Guidance
Freedom of Information Act- Publication Scheme
A Code Practice for Dealing with Complaints Against the Council
Policies <ul style="list-style-type: none"> • Health and Safety • Data Protection

<ul style="list-style-type: none">• Disabled Access• Social Media• Child Protection• Equal Opportunities• Grant Aid• Public Access and Amenity Statement• Pitch Letting Policy (Remote Control Aircraft)• Tennis Court Hire Policy
Volunteer Risk Assessments <ul style="list-style-type: none">• Litter Picking & Guidance Notes• Graffiti Removal• Banksman
Risk Assessment (This is continually updated to reflect any changes).
Asset Register (This is continually updated to reflect acquisitions and disposals)

As agreed at the 19th March 2019 Finance and Policy Committee meeting all the documents listed have been updated to reflect the change of status from a Parish to a Town Council. The updated documents are available for inspection at The Town Office and will be updated on the policy page of the Town website.

It is

RECOMMENDED that the report be received, and all documents be confirmed to reflect Cambourne becoming a Town Council.

10.2 Terms of Reference and Delegated Powers.

It has been requested that the Council review the membership of the Leisure and Amenities Committee to change it to 9 rather than 11 to reflect the membership of the other two committees. The quorum be reduced to 3 from 4.

It is

RECOMMENDED that the Council review the size of membership of the Leisure and Amenities Committee.



CAMBOURNE TOWN COUNCIL
District of South Cambridgeshire
MEMBERSHIP OF COMMITTEES – 2019-2020

Planning Committee (9) ●
(inc. Ch and V-Ch as ex-officio)

Cllrs

- 1 Joe O'Dwyer
- 2 Ruth Poulton
- 3 Patrick Gavigan
- 4 Peter Hedges
- 5 Tom Hudson
- 6 David Jones
- 7 Doretja Maklin
- 8 Kevin McIntyre
- 9

Leisure and Amenities Committee (9) ●
(inc. Ch and V-Ch as ex-officio)

Cllrs

- 1 Joe O'Dwyer
- 2 Ruth Poulton
- 3 Aftab Ahmed
- 4 Andy Fisher
- 5 Jeyur Patel
- 6 Divya Sharma
- 7 James Simpson
- 8 Greg Thompson
- 9

Finance and Policy Committee (9) ●
Chairman
Vice Chairman
Chairman Planning
Chairman Leisure and Amenities

Cllrs

- Joe O'Dwyer
Ruth Poulton
Patrick Gavigan
Greg Thompson
- 1 Simon Krintas
 - 2 Jeyur Patel
 - 3
 - 4
 - 5

Authorised Signatories

Cllrs

- 1 Joe O'Dwyer
- 2 Ruth Poulton
- 3 Kevin McIntyre
- 4 Greg Thompson

CYP Representatives

Cllrs

- 1 Jeyur Patel
- 2 Doretja Maklin

Health Working Party

Cllrs

- 1 Joe O'Dwyer
- 2 Patrick Gavigan
- 3 Peter Hedges

Faith Working Party

Cllrs

- 1 Nishat Akhter
- 2 Patrick Gavigan
- 3 Peter Hedges
- 4 Jeyur Patel
- 5 Asad Rana
- 6 Divya Sharma

Signed

Date 4th June 2019
11-32

Councillor Attendance at meetings 2018/2019 ✓ Attended Meeting A Apologies Received No Apologies Received

		J O'D	RP	GT	PG	TH	PH	KM	AR	NA	AA	SB	AF	DS	JP	DJ	ES	SK	DB	PM	DM
AGM	15/05/2018	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	A	✓	✓	✓	✓	A	✓	✓	✓	
APM	01/05/2018																				

Full Council

		J O'D	RP	GT	PG	TH	PH	KM	AR	NA	AA	SB	AF	DS	JP	DJ	ES	SK	DB	PM	DM
CPC/M179	05/06/2018	✓	✓	✓	✓	✓	A	✓	✓	✓	✓	A	✓	✓	✓	✓	A	✓	✓	✓	
CPC/M180	03/07/2018	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	A		✓	✓		✓	✓		A	
CPC/M181	04/09/2018	✓	✓	✓	✓	✓	✓	A	✓	✓	✓	✓	✓	A	✓	A	✓	A	✓	A	
CPC/M182	02/10/2018	A	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	A	✓	✓	✓	✓	✓	✓	A	
CPC/M183	09/10/2018	A	A	✓	✓	✓	✓	A	A	A	✓	✓	✓	✓	✓	✓	✓	A	A	A	
CPC/M184	30/10/2018	A	✓	✓	✓	✓	✓	✓		✓	A	✓	✓	✓	✓	✓	✓	A		✓	
CPC/M185	06/11/2018	A	✓	✓	✓	✓	✓	A	✓	A		A	A	✓	✓	✓	A	✓		A	
CPC/M186	04/12/2019	A	✓	✓	A	✓	✓	✓	✓	✓	A	✓	✓	✓	A		A	A		A	
CPC/M187	15/01/2019	A	✓	A	A	✓	✓	A	✓	✓	✓	✓	✓	A	A	✓	✓	✓	✓		
CPC/M188	05/02/2019	✓	✓	✓	A	✓	A	✓	A	✓	✓	✓	✓		✓	✓	✓	✓	A		
	05/03/2019																				
	02/04/2019																				

Planning

		J O'D	RP	GT	PG	TH	PH	KM	AR	NA	AA	SB	AF	DS	JP	DJ	ES	SK	DB	PM	DM
	05/06/2018	✓	✓	N/A	✓	✓	A	✓	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	✓	N/A
	19/06/2018	✓	✓		✓	✓	✓	A													
	03/07/2018	✓	✓		✓	✓	✓	✓													A
	17/07/2018	✓	✓		✓	✓	✓	✓													
	07/08/2018	✓	✓		A	✓	✓	✓													
No record in folder	21/08/2018																				
	04/09/2018	✓	✓		✓	✓	✓	A													A

Signed

Date 4th June 2019
12-32

18/09/2018	✓	✓		✓	✓	✓	A												
02/10/2018	A	✓		✓	✓	✓	✓												A
16/10/2018	A	✓		✓	✓	✓	✓												
06/11/2018	A	✓		✓	✓	✓	✓												A
20/11/2018	A	✓		✓	✓	✓	A												A
04/12/2018	A	✓		A	✓	✓	✓												A
18/12/2018	A	✓		✓	✓	✓	□												A
15/01/2019	A	✓		A	✓	✓	✓												A
05/02/2019	✓	✓		A	✓	✓	A												
19/02/2019	✓	✓		✓	✓	✓	✓												
05/03/2019	✓	✓		✓	✓	✓	✓												
No record in folder	19/03/2019	□	□			□													
	02/04/2019																		
	23/04/2019																		

A
A
A
A
N/A

Leisure & Amenities

	J	O'D	RP	GT	PG	TH	PH	KM	AR	NA	AA	SB	AF	DS	JP	DJ	ES	SK	DB	PM	DM
19/06/2018	✓	✓	✓	✓	N/A	N/A	N/A	N/A	✓	✓	✓	✓	A	□	✓	✓	N/A	N/A	✓	N/A	N/A
18/09/2018	✓	✓	✓	✓					✓	✓	✓	✓	✓	□	✓	✓			A		
20/11/2018	A	✓	✓	✓					A	✓	A	✓	✓	✓	✓	✓			N/A		
No record in folder	19/02/2019	□	□	□					□	□											

Finance & Policy

	J	O'D	RP	GT	PG	TH	PH	KM	AR	NA	AA	SB	AF	DS	JP	DJ	ES	SK	DB	PM	DM
17/07/2018	✓	✓	✓	✓	✓										✓		✓			✓	
16/10/2018	A	✓	✓	✓	✓										✓		□			✓	
18/12/2018	A	✓	✓	✓	✓										A		□			A	
No record in folder	19/03/2019	□	□	□	□	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	□	N/A	□		N/A	□	N/A

May 2019 Parish Report

Mark Howell: Cambridgeshire County Councillor for Bourn, Greater Cambourne, Little Gransden, Longstowe, Lower Cambourne and Upper Cambourne

Pop-up exhibition on the act of writing coming to Cambridgeshire Libraries

On Friday 26 April, pop-up exhibitions on the origins, means and future of writing will simultaneously launch at Cambridge Central Library and in over 20 partner libraries around the UK

The free exhibition will preview at Cambridge Central Library on Friday 26 April and will remain on display until 30 May. It will then tour across selected Cambridgeshire Libraries until 27 August.

Through images of carved stone inscriptions, medieval manuscripts and early printed works, the family-focused pop-up displays will span five millennia and five continents to deconstruct the act of writing and consider its future in the digital age.

The exhibition will be augmented with material from relevant local and regional archives, accompanying events and an interactive learning trail, enabling visitors of all ages to engage in a nationwide conversation exploring one of humankind's greatest achievements – the act of writing – through the [Living Knowledge Network](#).

Cambridgeshire Libraries is part of the newly launched Living Knowledge Network, an innovative partnership of public libraries based in major cities and towns working in collaboration with the British Library. The Network shares resources, skills and ideas, promoting the enduring values of libraries. As a Network we believe new and innovative ways of working will benefit the millions of people who use public libraries in the UK every day.

Sue Wills, Library Service Manager at Cambridgeshire County Council said: *“We are very proud to be part of the Living Knowledge Network alongside such prestigious partners as this gives us a great opportunity to learn from other parts of the country and share our own experiences in an UK-wide context.*

“We are excited to be welcoming this exhibition in partnership with the British Library in all our libraries, to enable visitors of all ages to engage in a nationwide conversation exploring one of humankind's greatest achievements – the act of writing.”

The following libraries will welcome the exhibition between 30 May and 27 August: Cambourne, Ely, Huntingdon, March, St Ives, St Neots, Wisbech. More details about the exhibition and forthcoming tour dates in Cambridgeshire

Signed

Date 4th June 2019
14-32

Libraries will be published on <https://www.cambridgeshire.gov.uk/libraries> and via social media.

Investment from government for county's roads

The government has announced further funding which will benefit roads in Cambridgeshire and Peterborough.

The government has announced further funding which will benefit roads in Cambridgeshire and Peterborough.

Both Cambridgeshire and Peterborough have received the maximum amount of additional road maintenance funding from the Department for Transport.

This funding means almost £3.1m (£2.5m for Cambridgeshire County Council) has been awarded to both the county and city council in recognition for making the best use of funds available and prioritising the needs of the public.

This year (2019-20), Cambridgeshire and Peterborough have also received funding totalling £990k to help prevent and fix potholes.

Cambridgeshire County Council's Assistant Director of Highways, Richard Lumley said: *"We welcome this funding from the government which will help us keep our roads in good condition.*

"Our roads are important to us and we are listening to people by spending more money on repairing and resurfacing our roads in Cambridgeshire. We will also combine this with our specialist machines, known as the 'dragon patcher' so we continue our battle on potholes."

In order to keep our roads maintained, people need to help us by coming forward and reporting them using our online tool.

Take a step to help protect every child in Cambridgeshire

Public Health experts across Cambridgeshire are encouraging more parents to vaccinate their children to keep them safe from life threatening diseases.

Over 1000 children across Cambridgeshire and Peterborough didn't have their full course of measles, mumps and rubella (MMR) vaccinations last year – which can have long term impacts on people's lives.

This week marks World Immunisation Week (24-30 April 2019), led by The World Health Organisation which promotes the crucial role of vaccines in protecting lives and preventing serious diseases.

In support of this campaign, Cambridgeshire County Council is launching a local social media awareness campaign #VaccinesWork, encouraging parents/carers to ensure their children are fully up to date with their vaccinations.

Vaccinations are thoroughly tested by health professionals and continually monitored to make sure they are safe and effective for those receiving them.

Local statistics show that the uptake of some childhood vaccinations across Cambridgeshire and Peterborough are below the national target of 95%. This includes the pre-school vaccinations given at approximately three years and four months.

Cambridgeshire County Council's Consultant in Public Health, Katie Johnson said: *"Vaccinations prevent and protect not only the person vaccinated, but also those around them from life threatening diseases.*

"We all want to make sure every child goes on to lead a healthy life. Diseases like measles, mumps and whooping cough haven't gone away and can be passed on to those not protected by vaccines - if we stop vaccination, diseases will return.

"It's never too late to get your child vaccinated –it's safe, effective and available free of charge from local GP surgery."

If your child is starting school in September 2019, make sure they are up to date with their vaccinations. You can:

- Visit the [NHS vaccinations website](#) for information and to make use of the personalised vaccination planner
- Refer to your child's personal child health record (red book) for information on vaccinations, and to check vaccinations are up to date
- Book an appointment with your registered GP for access to childhood vaccines
-

Look out for the Cambridgeshire and Peterborough #VaccinesWork campaign in support of World Immunisation Week.

Increase in applications for primary school places in Cambridgeshire

This year has seen an increase in the total number of applications for primary school places with 6890 applications for reception places at Cambridgeshire schools for September 2019- up from 6763 last year.

Of these, 92.5% (6376) of applicants have been offered their first school preference, 4.3% (296) a place at their second preference school and 0.9% (64) their third preference.

The number of children offered a place at their parents' first preference school has gone down from nearly 95% last year, mainly due to an increase in the number of applications received from parents naming only one school.

The percentage of children who were not offered a place at one of their preferred schools has gone up from 1 to 2% - again due to applicants not using all three preferences. The 64 children not allocated a place at one of their

Signed

Date 4th June 2019
16-32

preferred schools have been offered a place at the next nearest Cambridgeshire school with a place available.

Jonathan Lewis, Service Director for Education, said, *"It is really important that applicants use all three of their preferences when applying for a school place and that they include their catchment school. This will give them the best chance of securing a place at a school close to their home."*

Last year, a total of 6763 applications were received for reception places at Cambridgeshire schools for September 2018 entry. Almost 95% (6404) of applicants were offered their first school preference, 3.6% (246) were offered a place at their second preference school and 0.7% (48) their third preference.

What can parents do if they are not happy about the place their child(ren) has been offered?

Parents are legally entitled to appeal against the admission authority's decision to refuse a place at their preferred school(s). Accepting a place at an alternative school does not affect their child's place on the reserve list for their preferred school(s), or right of appeal.

Free NHS health checks for Cambridgeshire residents

Free NHS health checks are being offered to residents aged 40-74 years to help detect early health issues before they do real damage.

The 20-30 minutes checks, which are funded by Cambridgeshire County Council will include monitoring blood pressure, weight, cholesterol and lifestyle factors that influence health.

By booking a check residents could find out how likely they are to get heart or kidney disease, diabetes or have a stroke in the future and if the likelihood is high, advice on how to reduce this. Those aged over 65 are also told about the signs and symptoms of dementia.

Between April 2017 and March 2018, over 20,500 NHS Health Checks were completed across Cambridgeshire and Peterborough, an increase of 14 per cent from the previous year.

Dr Liz Robin, Director of Public Health for Cambridgeshire County Council said: *"This is a great opportunity to find out early if you are at risk of a stroke, diabetes, a heart attack, or many other life threatening conditions.*

"By finding out early, before serious damage is done, you could potentially make lifestyle changes that would massively reduce, or in some cases, eliminate your risk of dying early as a result of these conditions."

Residents aged between 40-74 years who do not currently have a long-term health condition can book a FREE NHS Health Check by visiting

If you're aged between 40-74 years and do not currently have a long-term health condition you should have an NHS Health Check every five years. Call or

visit your GP now to get your Free NHS Health Check. For more information about Health Checks, visit: <https://www.cambridgeshire.gov.uk/bewell/resources-and-campaigns/nhs-health-checks-programme/>

Cambridge motorists will have more phone parking choices

Drivers parking on the streets of Cambridge will be offered more cashless options to pay for their parking.

Cambridgeshire County Council is launching a pioneering “multi-vendor” phone parking service for drivers looking to park in the city’s Pay & Display bays, offering three cashless solutions for drivers to choose from at each location.

Cambridge is the first city in the UK to introduce this type of multi-service scheme and the County Council’s Parking Service has worked closely with their IT provider ‘Conduent’ to create a seamless and convenient process for the public.

The new scheme is set to offer a wider range of options whilst minimising confusion for those that already pay to park via a mobile phone. This means drivers will have a variety of options and can choose the phone parking service they prefer.

The current phone parking provider ‘RingGo’ will continue to be available. The two additional solutions are ‘JustPark’, which is currently available in the City Council’s off-street car parks and ‘Mobon’, used at the train station’s car park.

No changes will be made to the current location numbers, which identify every Pay & Display areas, so drivers who already pay to park by phone can continue to do so. The signs on the pay machines are being changed to reflect the new offer and all three services will use the same location codes.

Phil Hammer, Parking Operations Manager at Cambridgeshire County Council said: “Whilst we encourage the use of alternative modes of transport across Cambridge, we recognise this does not suit all visitors and residents. In these instances, it is only right we make parking as easy as possible.

“Cashless parking gives you more choice, it is more convenient and makes life easier. No more fumbling around for coins or rushing back to your car to top up the meter, you can extend your parking on the go. Once registered, all you’ll need is the location number of the street and you can swiftly pay with your card.

“Since its introduction in 2015, cashless parking in Cambridge has grown considerably with more than a quarter of a million sessions booked in the last year alone. Now people have more choice we expect this figure to increase as more drivers will be able to experience parking without coins.”

Cash options currently remain available at all sites and more contactless card payment facilities will be rolled out in the future.

Cambridgeshire Household Recycling Centres get the summer treatment

All nine household recycling centres in Cambridgeshire are moving to summer opening hours today.

This means centres will remain open for longer every day for residents to dispose of their household waste. The centres will also be open on Bank holidays, including Easter, operating on Sunday opening hours, so why not hop-over to drop off household bulky items and other recycling waste?

My District Councillor's summary from May 2018 to May 2019:

It's been a year I am performing my District Councillor role for Cambourne. As per my role, I acted as a bridge between the community and the council. I responded to residents' queries and investigate their concerns (caseworks) and signposting them to the right people at the council, and I keep them informed council's decisions that affect them. I did the caseworks on **housing, social-housing, community transport, high-street development, planning, grant, Fit to Learn funding, Children's Centre** for the residents of Cambourne.

I have undertaken several day-time workshops, training and development to perform in the role of councillor.

I am in the **Health Wellbeing Strategy committee** to promote the interests of the community to improve and sustain the social, economic and environmental well-being of the district.

I represented the ward on outside bodies like East-West Railways, GCP, Countryside etc.

Community leadership, tackling Loneliness:

Community leadership is at the heart of modern local government where Councillors work with local communities and organisations – including the public, voluntary, community and private sectors.

South Cambs ranked last year as 322 out of 326 English district level local authority areas for multiple deprivation, **isolation is one issue** where we have a major problem. Statistics from Age UK state that half a million older people nationally go at least 5 days a week without seeing or speaking to anyone.

I tried to engage the communities through various community activities and festivals to create a better environment to live in and help in eliminate loneliness and isolation. The overwhelming participation of cross and diverse communities demonstrates the integration of diverse community living in Cambourne.

It is worth having a look at the toolkit on the SCDC website where District Council has adopted the Experimental Cookery Club as their toolkit for tackling loneliness.

I am also a host-volunteer for the regular tea parties in Cambourne for older people organised by Cambourne Timebank and Contact the Elderly group.

<https://www.contact-the-elderly.org.uk/>

The activities I planned and run **From May 2018 to May 2019**

1. Science Festival - 2018
2. Art Festival and pop-up Art Gallery
3. Cookery club's fundraising dinner for baby Kendal who was battling cancer
4. Kerala flood fundraising
5. Sushi Workshop
6. Festival of World languages
7. Diwali International
8. CERC workshop on Artificial intelligence, innovation designing
9. Festival of Colour
10. Pancake Festival – Maslenica
11. Cambourne Mela
12. Science Festival – 2019

And

Chinese New Year as Co-organizer,

Christmas Market as the part of Cambourne Town Council

The Experimental Cookery Club, which was adopted by District Council for tackling loneliness, International seminars & dinners, 60+ Digital Inclusion and Electronics & Robotics club (CERC) runs throughout the year weekly/fortnightly/monthly.

Youth Training and wellbeing:

I hosted the fourth annual Cambourne Science Festival took place on 11th May at Hub where over seventy budding scientists aged 5 to 16 years took initiatives to engage with the public by demonstrating and answering the questions. The mission of the Science Festival is to provide students with a gateway to cultivate their inquisitive nature, exercise innovation, think critically and collaborate to become tomorrow's innovators who are self-sufficient learners.

More than 200 children have registered with Cambourne Robotics Club. Children are persistently being mentored for computational learning and are encouraged to participate in merit-based competitiveness & challenges which will benefit them in long run for their future. I would like to preserve the wealth of talents in this country. This initiative is aligned with the United Nation's Sustainable Development Goals in imparting quality support for education.

Signed

Date 4th June 2019
21-32

Cambourne Electronics and Robotics Club (CERC) team made Cambourne proud by winning two first places and overall judged 2nd among 28 teams among 11 countries in the PiWars 2019 held at the Computer Laboratory of the University of Cambridge. CERC was the regional champion in Cambridgeshire competing among twenty schools in the County.

The 7 principles of public life

I perceived and enjoyed the seven Principles of Public life while work within community in my District Councillor's role, each of these principles helped me to know the people's need and act on them.

In order to understand and represent local views and priorities, I tried to build strong relationships and encourage local people to make their views known to me and the District council.

2019 ANNUAL REPORT TO CAMBOURNE TOWN COUNCIL

Cllr Ruth Betson - 21st May 2019

Introduction

Thanks to everyone in Cambourne for your support during the year. It is an honour to be your representative, and as always I am happy to assist if you have an issue with the District Council or need some advice.

South Cambridgeshire District Council is one of several layers of local government and sits between the Parish and County levels. It covers 105 villages and 1 town. Although it collects Council Tax on behalf of other local authorities, only a portion of this is collected for the District. The breakdown for a band D property in Cambourne is:

Authority	2009-10 band D	2019-20 band D	Average Annual Change
Cambridgeshire County Council	£1,017.27	£1,312.11	2.58%
Cambridgeshire Police Commissioner	£164.70	£222.66	3.06%
South Cambs District Council	£112.53	£145.31	2.59%
Cambridgeshire Fire Authority	£56.34	£70.74	2.30%
Cambourne Town Council	£74.41	£81.01	0.85%
TOTAL	£1,425.25	£1,831.83	2.54%

Until last May my Conservative group ran the administration of the council, but since then we have been in opposition. We left office with nearly £7 million in general reserves, having coped well with the financial crisis a decade ago, and the subsequent reduction in funding from central government without encountering major problems or having to make drastic cuts in services, and with only modest rises in Council Tax.

It is important for civic governance that we play a constructive role in bringing the new administration to account, opposing their decisions where mistakes are being made, but supporting those aspects where we agree that the right decisions are being made. I want to do what is in the best interests of Cambourne and the wider district and hope that the organisation can remain in good shape.

The current administration has embarked on a major and radical overhaul of the organisation, having brought in an outside firm of management consultants to provide recommendations for its future strategy and direction. I remain deeply skeptical of the value that management consultants and MBA types can bring, and prefer to operate on the principle that "if it ain't broke, don't fix it". South Cambs has for a long time been a highly efficient and well-run authority, and there is as much scope for damage to the organisation as there is for improvement.

Signed

Date 4th June 2019
23-32

Health and well-being programme

This is proceeding well, thanks to the work put in by my colleague Cllr Sue Ellington of Swavesey. A document called the tool kit to tackle loneliness has recently been published, which will guide Parish Councils and resident groups help residents suffering from loneliness and social isolation. Although South Cambs ranked last year as 322 out of 326 English district level local authority areas for multiple deprivation, isolation is one issue where we have a major problem. Statistics from Age UK state that half a million older people nationally go at least 5 days a week without seeing or speaking to anyone.

The toolkit provides a wide range of projects that are taking place across SCDC with a description and overview of each, how they got started, how they were funded and who helped with advice and guidance. There are some examples within the toolkit from other villages with case studies that have been used as examples of good practice. Clearly not every case study will fit every village but many of our parishes are already doing an enormous amount in terms of bringing communities together. This is done through a variety of different groups such as gardening societies, car shares, repair cafés, well-being groups, exercise clubs and art projects, all of which bring people together. It is worth having a look at the toolkit on the SCDC website if only to see what things other parishes are offering and maybe to give you new ideas of what else to consider.

Environment

This is one area where my group can work co-operatively with the current administration. We all supported a motion late last year for the District to become zero carbon by 2050. Far from coming at an economic cost, I believe that this initiative will encourage new technologies, boosting efficiency, innovation and entrepreneurship. It will also make us healthier, as diesel fumes are a major cause of cancer, heart disease and dementia.

SCDC has just launched a Zero Carbon Communities grant scheme. It will provide funds for local groups to spend on ambitious activities that reduce carbon emissions and reliance on fossil fuels – as well as helping communities spread awareness and promote behaviour change towards low carbon lifestyles.

As a result this summer, community groups will be invited to bid for grants of between £1,000 and £15,000 each. These funds will be able to be spent on projects such as:

- Energy-saving improvements to community buildings, such as insulation, secondary glazing, energy efficient lighting, battery storage for solar panels or other low carbon energy generation measures
- Community energy projects: solar panels, wind turbines and battery storage
- Electric vehicle charging points which the community could use
- Purchase of an electric vehicle for community use
- Community tree planting, to absorb carbon and increase biodiversity
- Community schemes to scale the "circular economy" (food, fashion, waste, travel)
- Cycle paths and stands
- Projects that tackle fuel poverty
- Simple proposals such as cycle racks at bus stops or drinking fountains to encourage the use of reusable water bottles

A total of just over £90,000 is being made available for the scheme for 2019/20. The money comes from business rates from renewable energy sites in South Cambs that are retained by the Council and earmarked for use in green initiatives.

Signed

Date 4th June 2019
24-32

Transport

Work continues on the A14 upgrade, which so far seems to be on track for completion next December. There have been inconveniences, and no doubt there will be more to cope with until then, but hopefully the new road will be worth the wait.

Closer to home, the preferred route for the dualling of the A428 from Caxton Gibbet to the Black Cat roundabout was announced a few months ago. The “orange” route will run more or less alongside the current road to St Neots, but will enable the current single carriageway to be used for local traffic to Eltisley, Croxton, etc. Site surveys are now taking place and a public consultation on the developed route option is planned for later this year. Construction work should start 2021/22.

The wider project – the OxCam arc – is proceeding also with the corridors of Phase 1 (Oxford to Milton Keynes) having been identified and a consultation on the routes planned shortly.

The next meeting of the Local Liaison Forum (LLF) to discuss Phase 2 of the Cambourne to Cambridge bus routes is to be held on Thursday 6th June from 6:30-8:30pm at Cambourne Village College and I am urging as many people as possible to attend to get Cambourne’s voice heard. I spoke to Rachel Stopard, the Chief Executive of the Greater Cambridge Partnership (GCP) after the last LLF, putting forward the case to hold as many meetings as possible in Cambourne as the bus routes affect us too, not just the residents in Coton, Newnham and Castle... Please attend if you can.

Housing

The Council maintains a social housing portfolio consisting of 5,225 properties. Last March there were only 49 households in temporary accommodation, and staff work hard to help people avoid becoming homeless. During their last report period, they replaced 283 boilers, installed loft insulation in 507 properties and replaced 115 bathrooms and 114 kitchens. However, the average house price in South Cambridgeshire is more than £441,500, almost 11 times the average income for a resident, so there is still an enormous need to help people squeezed out of the housing market.

The Council set up a private company, Ermine Street Housing in order to boost its activities in the rental sector. In November 2015, the Council decided to expand the business further by investing £100 million over 5 years to buy an additional 500 properties. In 2017-18, Ermine Street Housing brought in £1.4 million per annum as it continues to invest in market housing for rent.

Planning

In September last year, both South Cambridgeshire District and Cambridge City Councils had their Local Plans approved. These cover the period to 2031. It took the Planning Inspectorate (a national body) quite a number of years to decide that the plans are "sound". Nonetheless, it is quite a major milestone that the plan has been approved. The likelihood of appeals to the Planning Inspectors being granted on the basis of an inadequate land supply is no longer the major concern to smaller parishes that it was.

Preparations have already started for the following Local Plan, which will extend beyond 2031. There is always the danger that developers will propose major new developments such as Harboure (North Cambourne) for that plan, and we must remain vigilant.



CAMBOURNE TOWN COUNCIL

District of South Cambridgeshire

CALENDAR OF MEETINGS 2019-2020

Date	Time	Meeting
		<u>2019</u>
6 th May 2019		May Day Bank Holiday
7th May 2019	7.00pm	Planning Committee
7th May 2019	7.30pm	Annual Parish Meeting (<i>the meeting of the electors</i>)
21st May 2019	7.00pm	Annual Meeting of the Council (<i>the start of the new municipal year – election of Chairman</i>) followed by ordinary business of the Council
	*	Planning Committee
	*	Leisure and Amenities (Election of Chairman only)
	*	Finance and Policy Committee (Election of Chairman only)
27 th May 2019		Half Term Break Starts
27 th May 2019		Spring Bank Holiday
31 st May 2019		Half Term Break Finishes
4th June 2019	7.00pm	Planning Committee
	*	Full Council
18th June 2019	7.00pm	Planning Committee
	*	Leisure and Amenities Committee
2nd July 2019	7.00pm	Planning Committee
	*	Full Council
16th July 2019	7.00pm	Planning Committee
	*	Finance and Policy Committee
25 th July 2019		End of Summer Term
6th August 2019	7.00pm	Planning Committee
20th August 2019	7.00pm	Planning Committee
26 th August 2019		Bank Holiday
2 nd September 2019		Start of Autumn Term
3rd September 2019	7.00pm	Planning Committee
		Full Council
17th September 2019	7.00pm	Planning Committee
	*	Leisure and Amenities Committee
1st October 2019	7.00pm	Planning Committee
	*	Full Council

Signed

Date 4th June 2019
26-32

22nd October 2019	7.00pm	Planning Committee
	*	Finance and Policy Committee
21 st October 2019		Half Term Break Starts
25 th October 2019		Half Term Break Finishes
5th November 2019	7.00pm	Planning Committee
	*	Full Council
19th November 2019	7.00pm	Planning Committee
	*	Leisure and Amenities Committee
3rd December 2019	7.00pm	Planning Committee
	*	Full Council
17th December 2019	7.00pm	Planning Committee
	*	Finance and Policy Committee
18 th December 2019		End of Autumn Term
25 th December 2019		Christmas Day
26 th December 2019		Boxing Day
<u>2020</u>		
1 st January 2020		Bank Holiday
3 rd January 2020		Start of Spring Term
14th January 2020	7.00pm	Planning Committee
	*	Full Council
4th February 2020	7.00pm	Planning Committee
	*	Full Council
17 th February 2020		Half Term Break Starts
21 st February 2020		Half Term Break Finishes
18th February 2020	7.00pm	Planning Committee
	*	Leisure and Amenities
3rd March 2020	7.00pm	Planning Committee
	*	Full Council
17th March 2020	7.00pm	Planning Committee
	*	Finance and Policy Committee
7th April 2020	7.00pm	Planning Committee
	*	Full Council
17 th April 2020		End of Spring Term
2 nd April 2020		Easter Holiday Starts
16th April 2020	7.00pm	Planning Committee
	*	Leisure and Amenities
10 th April 2020		Good Friday
13 th April		Easter Monday
17 th April		Easter Holiday Finished
20 th April		Start of Summer Term
4 th May		May Day Bank Holiday
5th May 2020	7.00pm	Planning Committee
5th May 2020	7.30pm	Annual Parish Meeting (<i>the meeting of the electors</i>)

Signed

Date 4th June 2019
27-32

19th May 2020	7.00pm	Annual Meeting of the Council (<i>the start of the new municipal year – election of Chairman</i>) followed by ordinary business of the Council
	*	Planning Committee
	*	Leisure and Amenities (<i>Election of Chairman only</i>)
	*	Finance and Policy Committee (<i>Election of Chairman only</i>)
25 th May 2020		Half Term Break Starts
25 th May 2020		Spring Bank Holiday
31 st May 2020		Half Term Break Finishes
22 nd July 2020		End of Summer Term

*** Please note that this meeting will follow the preceding meeting after a short recess.**

John Vickery Clerk to the Town Council Town Office, The Hub, Cambourne Community Centre, High Street, Cambourne, Cambridge. CB23 6GW.

Tel 01954 714403 E-Mail clerk@cambourneparishcouncil.gov.uk

CAMBOURNE TOWN COUNCIL
District of South Cambridgeshire

16. Pedestrian Crossings

16.1 Swansley Lane/ School Lane Zebra Crossing

The crossing was planned to be installed prior to April 2019 but due to issues with the lighting of the crossing, additional work had to be carried out to get it through the safety audit. This should be resolved so the crossing works can be programmed in the coming months.

The Town Clerk will be meeting John O'Donnell of Cambridge County Council for an update on the programme of delivery.

16.2 Eastgate/ Lancaster Gate Zebra Crossing

Following the approval under the local highway improvement scheme we have been contacted by the project engineer from Cambridge County Council to meet and discuss the scheme and go over the preliminary design and programming of the works. Once this meeting has been held, we will have a better idea of the delivery of the scheme.

CAMBOURNE TOWN COUNCIL

District of South Cambridgeshire

17. 20mph Speed Limit

Quotations have been received for the speed checks to be carried out around the Town. A consultant has been appointed to carry out the surveys and we are liaising with Andrew Cole of Vine Technical on suitable dates to carry out the speed counts, so they are not affected by the adoption works being carried out on Back Lane, Lancaster Gate, Sterling Way etc. Once the dates have been agreed this will be circulated to keep councillors informed.

CAMBOURNE TOWN COUNCIL
District of South Cambridgeshire

18. Traffic Matters and Road Safety

18.1 Broad Street Junction.

An application has been approved for road space to carry out the works on the 22nd-24th May 2019. The contractor's construction phase plan has been approved and the traffic management should be approved to enable the above dates to be met.

18.2 Remedial Works to Spine Roads

Please find attached the latest update regarding the remedial works including bus diversions and weekend closures.

----- Forwarded message -----

From: **EA-CSERVICE, England (NHS ENGLAND & NHS IMPROVEMENT - X24)** <england.ea-cservice@nhs.net>

Date: Thu, 16 May 2019 at 11:46

Subject: FW: C-330735 - Complaint regarding the commissioning of NHS dental services

To: jezur.patel@gmail.com <jezur.patel@gmail.com>

Dear Mr Patel

Complaint reference: C-330735/JBM

Further to our telephone conversation, this matter has been allocated to me in the East of England Complaint Team to deal with as a formal complaint.

I will be your case officer for the duration of your complaint and you are able to contact me at any time during the course of the process. My contact details are shown at the bottom of this email.

I have attached the notes taken at the NHS England Customer Contact Centre which will be used for the complaint. If there is any important information that you feel is missing, or you think of any specific questions you would like to have answered by our dental commissioning team, please let me know as soon as possible.

Having read the notes from your original telephone call and discussed your concerns with you, I have outlined below the key issues that I believe you wish to receive a response and explanations to:

An overview of how NHS dental services are commissioned.

An explanation to the decisions that are being taken when commissioning dental services in the Cambourne area.

An explanation around what actions are being taken by NHS England to ensure that there are sufficient NHS Dental services in Cambourne to cope with the increase in the local population, due to the new housing developments.

An investigation in to why the local practice, Cambourne Dental Clinic is currently declining to take on additional NHS Patients, and an explanation around what actions NHS England is taking to commission additional NHS services from them.

To know what actions NHS England is proposing to take to ensure that there are sufficient NHS dental services to fulfil the needs of the local population for both urgent and routine dental care.

I will be contacting the East of England Primary Care Dental Contract Manager to ask them to provide me with explanations to the issues you have raised.

Taking this into consideration, NHS England aims to respond to your complaint by 28 June 2019. I will, of course, update you should there be a delay for any reason.

Please do not hesitate to contact me should you need to discuss this.

Kind regards,
Jake Manley
Complaints Coordinator

Signed

Date 4th June 2019
32-32