

CAMBOURNE TOWN COUNCIL
District of South Cambridgeshire

Finance and Policy Committee Meeting 15th December 2020

Policies

At the Finance and Policy Committee Meeting on the 17th November 2020 it was agreed to look at the Complaints Policy as it was drawn up in 2004. A new Complaints Policy has been drawn up using a template from the SLCC (draft attached)

It is

RECOMMENDATIONS That the report be received and the new Complaints Policy be adopted.