

# CAMBOURNE TOWN COUNCIL

District of South Cambridgeshire

Council Meeting 20<sup>th</sup> July 2021

## Policies

**From:** Jackson Rachel  
**Sent:** 12 July 2021 12:40  
**To:** Jackson Rachel  
**Subject:** FW: TAXI AND PRIVATE HIRE POLICY - PROPOSED REVISIONS

Dear Parish Councils

Please see below an email that has been sent to all licensed Private Hire Operators. I am sending this to you for information, as I understand that you may have previously been consulted on the Policy.

Yours faithfully

Rachel Jackson

**From:** Jackson Rachel  
**Sent:** 08 July 2021 15:43  
**To:** Jackson Rachel  
**Subject:** TAXI AND PRIVATE HIRE POLICY - PROPOSED REVISIONS

Dear Sir/Madam

I wish to introduce myself as the new Principal Licensing Officer at South Cambs Council, with responsibility for the licensing team. I appreciate that I joined quite a “transient” team at times, but am pleased to say we have a much more robust service today.

Since I joined in March, I have been reviewing the current taxi and private hire policy, and appreciate that as a result of the pandemic your business has been hugely impacted, and I recognise that some of the aspects within the policy should be amended to help support you and the trade and allow for some flexibility.

I do also note that the key date of December 2021 is mentioned, which it is fair to say without the last 16 months global crisis, may have been feasible to achieve, now I feel this must be changed, and have proposed some timescale amendments, but these need your support.

Perhaps one of the biggest proposals, is the review of CCTV in all licensed vehicles. I understand that a huge amount of time has previously been spent on this matter, and this has been within the policy for a few years, but it is fair to say that for a variety of reasons, progress has not been made to the anticipated level, and also, we now have factor within the Department for Transport Statutory Taxi & Private Hire Vehicle Standards from July last

year which must be given regard, and brings new considerations to the issue of a blanket CCTV policy.

One area I have amended already was the need to attend the Council for the Safeguarding training, and the policy **will** be amended to allow courses to be undertaken remotely with approved external course providers.

I have attached a table showing some proposed amendments together with a short rationale. I would appreciate your views and comments on the issues. As you will no doubt be aware, the policy changes will have to be referred to a Licensing Committee in September, then full Council for adoption, so it is crucial that the Councillors making the decisions hear your views, as without them, things are not likely to be approved.

If you do have any observations, I would be grateful to receive them at your earliest opportunity, ideally within the gaps within the attached document, but if not possible, in any format, and in any case no later than Monday 2 August 2021.

Yours faithfully

Rachel Jackson

**It is**

**Recommended** to receive the emails and no comments to be made.